

5. Setup TV Remote Control Programming Troubleshooting

Problem: The device button does not blink when you press a key.

- **Solution:** Replace the remote batteries with two (2) new AA batteries.

Problem: Device button blinks when you press a key, but your home entertainment device does not respond.

- **Solution:** Make sure you are aiming the remote control at the home entertainment device you are trying to control. Be sure you are within 15 feet of the device you are trying to control.

Problem: The remote control does not control home entertainment devices or commands are not performing properly.

- **Solution:** Try all listed codes for the device brand being set up. Make sure all devices can be operated with an infrared remote control. You may have to check with the manufacture of the device in question.

Problem: TV/VCR Combo does not respond properly

- **Solution:** Try using the VCR codes for your brand. Some combo units may require both a TV code and a VCR code for full operation.
 - You can also try programming the device to the "AUX" button. This has worked for Magnavox TV/VCR combos.

Problem: Tried Automatic Search method and still could not find a working code.

- **Solution:** Complete the following steps and then try the Automation Search method again.
 - Press the device button for which you cannot find a working code.
 - Press and hold the "RCU SETUP" button until the device key blinks twice.
 - Press "9" "9" "2" on the remote number pad.
 - Press and release the device button to be cleared twice.
 - Now retry the Automatic Search method again.

- Please note we cannot guarantee that the SkyBest TV remote will work with every device.

Problem: Remote control does not turn on Sony or Sharp TV/VCR Combo

- **Solution:** Try programming the remote with the following codes.
 - Sony
 - TV code 0000
 - VCR code 0032
 - Sharp
 - TV code 0093
 - VCR code 0048